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University Hospital **Boosts Revenue 30**% with Improved Ambulance Billing

University Hospital was stuck in the slow lane with ambulance billing. Their previous vendor caused delays, secrecy, and a lack of daily reports, hindering revenue and financial control. Partnering with Coronis Health's EMS division put them in the fast lane.

The Problem:

- Streamlined Claims Processing: Real-time tracking ensured timely submissions for improved cash flow.
- Enhanced Coding Accuracy: Collaboration with specialists minimized claim denials and maximized revenue capture.
- Daily Financial Insights: Customized reports empowered informed decision-making.



- Revamped Claims Importing: Streamlined realtime tracking and monitoring of claims ensured timely submissions and improved cash flow.
- Coding Expertise and Education: Coronis' specialists provided support in EMS billing regulations and documentation, improving coding accuracy and minimizing claim denials.
- Tailored Reporting: Daily ad hoc reports provided University Hospital with real-time financial insights for informed decision-making.

The Results:

- Claim Correction Efficiency: Slashed claim correction backlog by 50%, accelerating claim submissions and bolstering cash flow.
- Room Utilization Recovery: Identified and corrected room utilization reconciliation errors, leading to significant improvement in financial integrity.
- Revenue Surge: Monthly ambulance billing revenue grew substantially, translating to a significant annual increase.
- Substantial Subsidy Win: Negotiated a 30% annual subsidy boost.







Key Takeaways:

- Partnering with a specialized billing provider can significantly improve efficiency and revenue generation in healthcare organizations.
- Collaboration with coding experts ensures accurate claim submissions and minimizes denials.
- Real-time data and daily reporting empower healthcare providers to make informed financial decisions.
- Streamlined processes and clear communication create a foundation for long-term success.

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