case**study**



Doubled Revenue in 8 Months: **Spectrum Healthcare's RCM Transformation Story**

This case study explores how Coronis Health partnered with Spectrum Medical Partners, a complex hospitalist group, to significantly improve their revenue and reduce claim rejections.

The Problem:

- Multi-Payer Billing: Navigating acute and postacute care billing across various insurance providers.
- **Contract Optimization:** Resolving difficulties within existing contracts to maximize reimbursements.
- Accurate Coding: Ensuring proper coding practices to minimize claim denials.
- Integrated Systems: Streamlining data flow and billing efficiency through compatible PMS and EHR systems.
- **Backlog Recovery:** Addressing past RCM failures and recovering the backlog of uncollected revenue.

The Solution:

- **Rapid Assessment:** Team deployed within 72 hours to analyze problems.
- Expert Solutions: Implemented new PMS & clearinghouse for efficiency.
- Revenue Recovery: Corrected coding, renegotiated contracts, and addressed backlog.
- Stronger Partnership: Collaborative meetings & continuous improvement plans ensured long-term success.

The Results:

- **Revenue Doubled:** Spectrum saw a 100% increase in net revenue within 8 months.
- Fewer Claim Rejections: Improved coding and payer mapping significantly reduced claim denials.
- \$1.25M for Skin Grafts: Coronis helped capture an additional \$1.25 million specifically from skin







graft billing in 2023.

 Recovered Lost Revenue: AR cleanup efforts helped Spectrum recover a substantial portion of lost revenue from previously backlogged claims.

Key Takeaways:

- Dedicated RCM Expertise: Partnering with an RCM company equipped to handle complex billing scenarios.
- Comprehensive Analysis: Identifying the root cause of problems to prevent recurring issues.
- System Improvements: Investing in the right technology infrastructure to support efficient billing.
- **Collaborative Partnership:** Working closely with clients to achieve shared goals.

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