

Trusted Experts:

Restoring Flow To Behavioral Health Approvals

How Coronis Health rebuilt a strained revenue cycle into a high-performing system—reducing burden and accelerating results.

Client: Licasa Inc.**Specialty:** Mental health outpatient services**Location:** Los Angeles, California**Scale:** 12 staff members

The challenge:

Rebuild what others left behind.

Licasa wasn't just dealing with delays—it was managing dysfunction. Prior authorizations stalled. Denials climbed. Approvals lagged. The prior vendor rotated among inexperienced staff, communicated poorly and lacked accountability. Revenue slowed. Therapists spent more time chasing paperwork than treating patients while leadership was left managing the fallout.

To bring order to the chaos—with faster decisions, fewer denials and clearer communication—Licasa turned to Coronis Health.

"The biggest win is how aligned Coronis Health is. I can trust the process now."

Licasa Leadership

Since partnering with Coronis Health¹:



300% increase in
receivables collected



Up to 80% growth
in weekly revenue



Up to 100% faster prior
authorizations processed



Near-zero denials
across all levels of care

Solution offered:



Full-service behavioral health
revenue cycle management

The Coronis Health approach:

Rebuild with purpose.

Deliver with clarity.

Coronis Health brought in a behavioral health RCM specialty team with a clear plan. The goal was simple: replace a patchwork system with one built to move—and built to last—delivering faster prior authorizations, fewer denials and more predictable payments. From initial discovery through onboarding, every step was collaborative, transparent and grounded in partnership. Even when a short utilization review setup delay surfaced, it was quickly resolved—keeping momentum and driving early wins.

Clear lanes. Accountable owners.
Nothing left in limbo.

Coronis Health didn't just handle the work—it owned it. From verification of benefits, utilization review, claims follow-up and payment posting, every part of the behavioral health revenue cycle was covered end to end. Communication shifted from passive to proactive, giving teams visibility and direction. And with true process clarity in place, both patient care and payment timelines ran more smoothly—finally.

Long-term value:

Clarity that drives care forward

With stronger discipline around verifications and prior authorizations, Licasa didn't just resolve denials—it has built a revenue cycle that runs clean. Payments are more predictable. Day-to-day pressure is lower. And with fewer delays at the start of care, clients stay in treatment longer—and relapse less. By replacing uncertainty with a repeatable process, Licasa gained something deeper: confidence in its system, trust in its team and space to focus on the people it serves.

Why behavioral health teams choose Coronis Health



Trusted experts



Specialty strategies



Revenue results

Build a revenue cycle as strong as your clinical one.



BEHAVIORAL HEALTH RCM SERVICES



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